



Dave Gittings

Town of Oakville

Town Councillor, Ward 3

Keeping you informed . . .



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Storm clean-up continues Residents warned of risk of falling branches



The Town of Oakville has called in additional forestry crews to deal with the significant number of downed trees and tree limbs throughout the town. It is estimated that over 3,000 trees were damaged by the storm. Forestry crews are working as quickly as possible to remove fallen trees blocking roads and sidewalks. Several town crews are also assisting Oakville Hydro in removing limbs from power lines.

Due to the risk of falling tree limbs, residents are advised that town trails and woodlots will be closed until further notice. Park cleanup is scheduled to begin in January after priority calls are completed. It is expected that the cleanup of all damaged trees may take several weeks to complete. The Town of Oakville is working with Halton Region to set up emergency bulk brush collection and will post information at oakville.ca once details are confirmed.

Reporting Damage

Residents are asked to call **ServiceOakville** at **905-845-6601** to report critical issues.

Please be patient as operators are experiencing a very high volume of calls.

ServiceOakville will be open:

- December 23 until 6 p.m.
- December 24 from 8:30 a.m. to 4:30 p.m.
- December 26 and 27 from 9 a.m. to 3 p.m.

Downed Hydro Wires

Residents are asked to stay clear of fallen trees, limbs and power lines. Do not touch any trees or branches that have come in contact with any hydro wires. To report downed power lines please contact Oakville Hydro at 905-825-9400. Call 9-1-1 for emergencies.

Power Outages

There are approximately 300 homes still without power in Oakville. For information on power outages visit www.oakvillehydro.com, call 905-825-9400 or follow @OakvilleHydro on Twitter. The town reminds residents without power to never leave burning candles unattended. When you go out or go to sleep, always blow out the candles. The Ontario Fire Marshal has posted a number of safety precautions that should be followed during a power outage.

Information and Updates

We will continue to post updates on the town's website (www.oakville.ca)

And just in from Oakville Hydro

"(Oakville, ON) December 23, 2013 – Oakville Hydro crews are making significant progress in restoring power to customers experiencing power outages today.

Oakville Hydro crews restored power to about 25,000 thousand customers yesterday. As of 10 a.m., there are about 250 customers remaining without power. Crews have been working overnight to bring service back to customers as soon as possible.

Oakville Hydro has crews patrolling the Town to log problem areas and restoration crew are being dispatched.

The utility will be working throughout the day in order to restore power as quickly as possible. Some customers may have individual issues with the lines or equipment to their houses. It could be that customer-owned equipment needs repair by a certified contractor before Oakville Hydro can restore power.

If you spot a downed line or a tree branch resting on a power line, do not touch or attempt to remove the wire. It is recommended that you stay a minimum of ten metres (30 feet) from the wire and call us immediately.

To report power outages, call 905-825-9400. Oakville Hydro's call centre is experiencing high call volumes so we appreciate your patience. After 4:30 pm, customers can leave a message if they don't immediately connect with a customer service representative and calls will be returned as quickly as possible."

Thank you,

A handwritten signature in black ink, appearing to read "Dane". The signature is written in a cursive style with a large, looping initial letter.